

OPEN MEETING AGENDA ITEM

APS Customer Complaint - Docket No. E-00000C-11-0328



ORIGINAL

ANALOG BIDIRECTIONAL METER COMPLAINT APS Installs Meter That May Foreshorten My Future Or Kill Me

RECEIVED

2013 FEB 19 P 2:15

The installation of my analog bidirectional meter is now 6 months overdue!

APS staff phoned me in August, to make an appointment to install an analog bidirectional meter on my home. I agreed to APS' chosen installation date, August 10, 2012 and caught the APS installer on that day, before he left. I noticed right away that the Itron CENTRON that APS installed on my home, was not an "analog mechanical meter." I pointed out the absence of the following analog features: the mechanical dials, the rotating horizontal mechanical disc and the glass enclosure. The APS meter installer and I argued for quite a while about the Itron CENTRON meter he installed. It is a digital meter and has an optical port. I pointed out these features to the installer to demonstrate he installed the wrong meter! He claimed that the Itron CENTRON meter he installed is an "analog bidirectional meter." I know it is not! I pointed out that the meter is not mechanical and an analog meter means a mechanical meter. The APS installer obviously knew that the appointment was to install an analog bidirectional meter and attempted to bully me into accepting the impostor Itron meter as an authentic analog bidirectional meter. Since the installer did not bring an authentic analog bidirectional meter, that APS claimed it was going to install on my home on that day, there was nothing to be done at that point except contact APS. As he was leaving, the meter reader's last statement was:

"This is what APS calls an analog bidirectional meter!"

The APS installer's last statement revealed a peculiar APS cultural mindset, that arrogantly considers it is OK to spin a lie, and call it truth! This kind of thinking seems foundational for the entire wireless 'smart' automated program. I find this particularly reprehensible with regard to health and safety issues for myself and for everyone else. Although I am electro-hypersensitive (EHS) and must be very careful about my exposure to RF and microwaves, the 'smart' automated technology also affects all living beings that are exposed to it. The technology is evil when viewed from the perspective of the harm it causes. This is no joking matter: APS may end up by killing me and other people with its wireless technology, if it goes through with its plan to install 'smart' meters in Payson and the Rim country! Safe analog meters need to be available for all populations and it is discriminatory and irresponsible for APS not to provide safe analog meters to everyone they serve!

Not long after the installation of the Itron CENTRON on my home, an APS N/E Division Customer & Field Services Leader, Mark Kotschedoff, arrived at my home and wanted me to accept the Itron CENTRON. I declined the

CORP COMMISSION
DOCKET CONTROL

DOCKET CONTROL
1
JN

offer, and do not consent to it remaining on my home.

At the March ACC March 23, 2012 ACC Workshop on Meter Guidelines, Docket No. E-00000C-11-0328, APS representative, Mike Goguen, mentioned that analog meters were being refurbished for APS customers that need them. I did not hear him say that analog meters would be available to everyone except solar customers. I heard Mike Goguen speak about making analog meters available to people with EHS that need them and other people that wanted them as well.

I told Mark Kotschedoff that I was on an APS wait-list for a refurbished analog bidirectional meter, (since June 18, 2012). I affirmed my reasons for wanting a safe, authentic analog bidirectional meter. It is free from all of the dangerous, frightening and lethal defects that wireless meters are heir to. Since Mark and his installer were appearing to be ignorant about analog bidirectional meters, I emailed Mark a photo of a GE authentic mechanical analog bidirectional meter, with a description of how it works, so he could forward the information to Nancy, the APS staff person working with my account. I wanted us all to be clear that an analog bidirectional meter is an electromechanical bidirectional meter, and not some new APS invention contrived to deceive customers. After that, I received a letter dated 8/22/2012 from an APS staff person, VP & Chief Customer Officer, Tammy McLeod, in response to my letter to Don Brandt, requesting an analog bidirectional meter. The APS letter referred to the receipt of the email forwarded by Mark Kotschedoff. Mention was made of Mark having explained to me that he did not have an analog bidirectional meter, but there was no mention of my response to Mark that I was on a wait list for a refurbished analog bidirectional meter at the APS Renewables Department, (renewables@aps.com).

The Itron website does not describe the Itron CENTRON, as an analog meter, nor as an electromechanical meter, so there is no basis in truth, for APS staff or the APS installers, to represent the Itron CENTRON APS installed on my home as an "analog bidirectional meter." The Itron website states: "When you deploy the CENTRON meter, you can:...

- Deploy a metering platform that will be ready for an automatic meter reading (AMR) system when you are...
- When you are ready to deploy an AMR system, the CENTRON meter's flexible format allows the communications functions to be installed without disturbing the finely-tuned metrology. Options are available for network communications, PLC and an array of radio frequency (RF protocols."

The previous description of the Itron CENTRON, reveals that APS staff definitely lied to me about the Itron Centron they placed on my home. Since then, when I speak with APS staff, even if they may be telling me the truth, I can no longer trust what is said. The Itron CENTRON is not the

kind of technology any informed EHS customer can safely rely upon in our current environment, especially with an electric service provider that abuses its power and cannot be trusted. The Itron CENTRON website basically says the CENTRON can easily be turned into what we call a 'smart' or automated meter. Who would know what to trust in an atmosphere where there is blatant disregard for common decency by monopoly private corporations that choose to implement a 'smart' meter technology that has not been approved by the EPA under NEPA, has not gone through an environmental impact study or any other credible biologically focused real proof of safety! Quite the opposite is true.

* The WHO IARC has declared RF microwaves to be a Class 2B Carcinogen, the same category IARC uses for DDT and Lead! If APS was getting ready to spray DDT on the population it serves, 24 hours a day, every day, would the ACC be considering rewarding APS an additional bonus every month, for doing so??? Would APS even be allowed by society to continue the practice? Might APS be fined for continually spraying a known carcinogen in the environment inside and outside everyone's home? Why the difference?

* The American Academy of Environmental Medicine (AAEM) issued an advisory in April 12, 2012. It called for:

- Immediate caution regarding 'Smart Meter' installation due to potentially harmful RF exposure.
- Accommodation for health considerations regarding EMF and RF exposure, including exposure to wireless 'Smart Meter' technology.
- Recognition of electromagnetic hypersensitivity as a growing problem world wide
- Understanding and control of this electrical environmental bombardment for the protection of society
- Use of safer technology, including for "Smart Meters", such as hard-wiring, fiber optics and non-harmful methods of data transmission
- Consideration and independent research regarding the quantum effects of EMF and RF on human health

* US Naval Medical Research Institute report, "MORE THAN 2000 DOCUMENTS PRIOR TO 1972 ON BIOEFFECTS OF RADIO FREQUENCY RADIATION" compiled by Zorach R. Glaser, Ph.D. LT, MSC, USNR (archived in ACC eDocket on May 31, 2012) is a credible report that speaks eloquently to anyone who stops to read the US Naval Medical Institute description under each of the seventeen categories of harm, as if this is a description of what is happening to oneself. I can sum it up in two words: Torture and Death.

I DO NOT consent to the Itron CENTRON on my home. I have never

consented to it! I want it immediately removed and replaced with the safe analog bidirectional meter that APS agreed to install on my property by August 10, 2012! APS is responsible for sending staff to my home to lie about a meter that is as easy to identify as the Itron CENTRON, in comparison to the identity of an authentic analog meter!

I have it on good authority that APS currently decides what meters it wants to use and can obtain whatever meter it wants to! For example, on February 4th, I spoke with Trish Meeter, at ACC Consumer Services. Trish told me: **"The ACC does not have authority, or jurisdiction, to mandate what kind of meter APS can or cannot use. APS goes to a manufacturer to obtain whatever meter they want to obtain. What the ACC does regulate is rates, how rates are determined, tariffs and rules of tariffs.**

Based on this information:

- **I DEMAND that the ACC Commissioners revoke all APS frivolous tariffs and rates that are not absolutely required by law; revoke the ability of a monopoly public service corporation to advertise, to give gifts to charity or any other items that it may cut; and TO NOT DECLARE ANY OPT-OUT FEES FOR THE RIGHT OF THE PEOPLE TO NOT BE HARMED AND KILLED BY APS' WIRELESS TECHNOLOGY.**
- **IN ORDER TO PREVENT HUMAN EXPERIMENTATION BY APS ON IT'S CAPTIVE POPULATION, I DEMAND THAT THE ACC COMMISSIONERS WORK DILIGENTLY TO SECURE THE HEALTH AND WELL BEING OF THE HUMAN POPULATION OF ARIZONA UNDER ITS CARE AND PROTECTION. GOVERNOR BREWER AND OUR LEGISLATURE MUST DEVISE AN ETHICAL SYSTEM OF PROTECTION FOR ARIZONA CITIZENS TO NOT BE WANTONLY EXPOSED TO MICROWAVE HUMAN EXPERIMENTATION.**
- **I REQUEST THAT THE NUREMBERG CODE ETHICAL PRINCIPLES BE A STANDARD TO BE FOLLOWED.**
- **THIS IS A SERIOUS ISSUE. Please refer to the following:**
 - U.S. Department of Health & Human Services, The Nuremberg Code, <http://www.hhs.gov/ohrp/archive/nurcode.html>
 - Dr. Barrie Trower – 30 Minute Reality Update at www.iccact.org (marker 31:00) on the Nuremberg Code and (marker 34:34 on the Doctor's Trials with video footage of sentencing and hanging of doctors who participated in human experimentation.

I Close with a copy of section #1 of the Nuremberg Code:

"The voluntary consent of the human subject is absolutely essential. This means that the person involved should have legal capacity to give consent; should be so situated as to be able to exercise free power of

choice, without the intervention of any element of force, fraud, deceit, duress, over-reaching, or other ulterior form of constraint or coercion; and should have sufficient knowledge and comprehension of the elements of the subject matter involved, as to enable him to make an understanding and enlightened decision. This latter element requires that, before the acceptance of an affirmative decision by the experimental subject, there should be made known to him the nature, duration, and purpose of the experiment; the method and means by which it is to be conducted; all inconveniences and hazards reasonably to be expected; and the effects upon his health or person, which may possibly come from his participation in the experiment.

The duty and responsibility for ascertaining the quality of the consent rests upon each individual who initiates, directs or engages in the experiment. It is a personal duty and responsibility which may not be delegated to another with impunity."

I submit to the Arizona Corporation Commission that an unregulated APS use of microwave wireless technology is not the appropriate venue for massive human experimentation on its electrical customers.

I submit to the Arizona Corporation Commission that unregulated microwave experimentation on human subjects through the irresponsible and invasive 'smart' meter mesh network program is not an appropriate way for the Government of Arizona, the ACC, and APS to treat Arizona citizens.

I demand that APS install the safe analog bidirectional solar meter that I require on my home and I demand that I be allowed to continue to use the safe analog solar collection meter on my property. It was installed in 2006 in accordance with APS requirements. The new wireless solar production meters are not appropriate for me based on my EHS health status.

Respectfully submitted on behalf of everyone in harm's way from 'smart' meters and 'smart' mesh network technology.

A handwritten signature in black ink, appearing to read "Patricia Ferre". The signature is fluid and cursive, with the first name being more prominent.

Patricia Ferre
Payson, AZ